



Introduction

- Maricopa County has put experienced management throughout MIHS and we are committed to solving the technology and accounting issues.
- County general fund will be responsible for funding losses.





Presentation overview

- History
- Objectives
- Timeline
- Getting Started
- Current Issues and Solutions
- Next Steps
- ∠ District Candidate Information
- ∠ Q & A



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History

- Proposition 414 Response to a looming crisis:
 - Burden of uncompensated care
 - Uncertainty of future government payments
 - Need for capital improvements to maintain quality of care.
- MIHS's Importance to the Community:
 - AHHA asserts that closure could have catastrophic results on the community's health care system
 - A special health care district with a levied property tax will help ensure MIHS's future.

MARIE OPA INTEGRATED HEALTH SYSTEM



History

- April 2003 MIHS Citizen's Task Force recommends a "special health care district" for Maricopa County
- June 2003 State legislature passes HB 2530, authorizing the formation of a special district, subject to voter approval. Governor signed on 6/26.
- November 2003 Maricopa County voters approve Prop. 414.



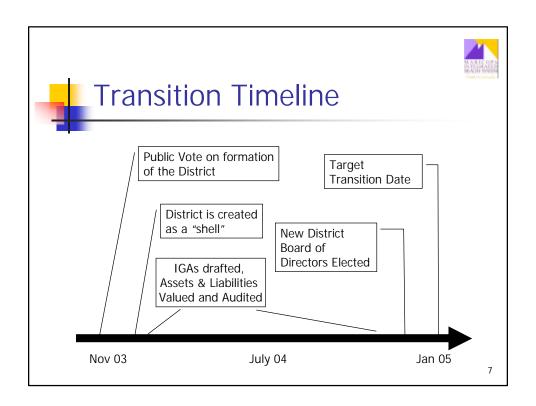
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Transition Objectives

- Equitable to County and District
- Results in a clean hand off of operations to the new District
 - Ensures all health care delivery and business systems are operating effectively
 - Provides new board members with performance and financial data
- As 'transparent' as possible to employees
 - Benefits and basic personnel policies should remain in place during the transition



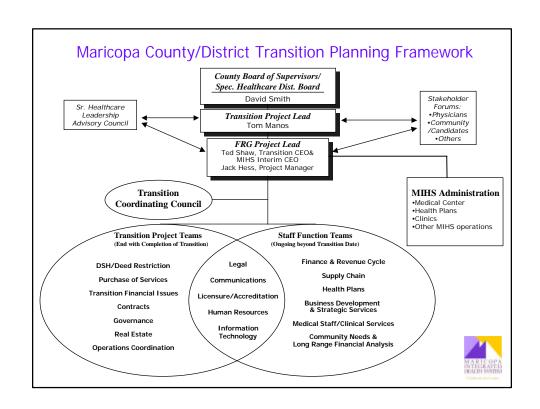




Getting started

- January 2004 Maricopa County retains Financial Resource Group (FRG).
- Intergovernmental agreements are being drafted to document ongoing business relationships
- Assets and liabilities are being inventoried and valued
- License and other regulatory filings are being identified, drafted, and submitted
- Ongoing operational issues relating to separation are being addressed



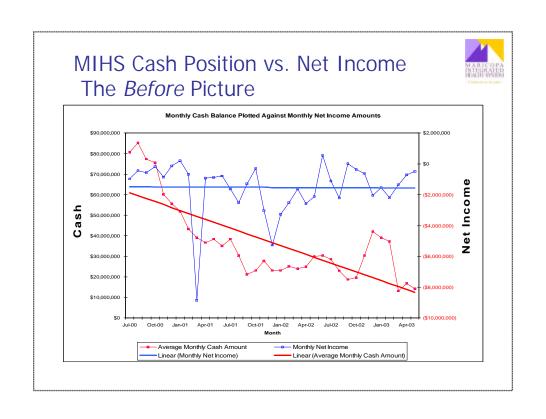


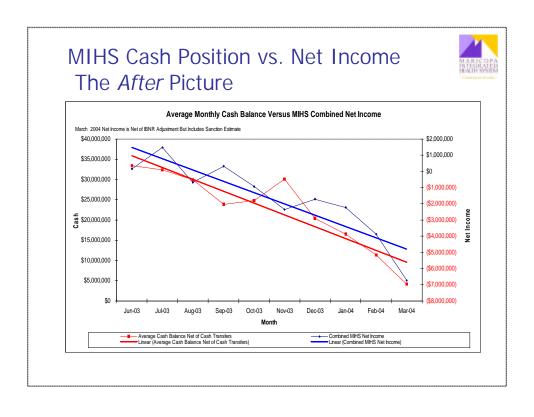


Current issues

- Financial Reporting Improving Accuracy
- Health Plan Claims Processing -Stabilize and Improve Performance
- System-wide Performance Improvement Projects

MARICOPA INTEGRATED HAZIH SYSIIM









March Financials

YTD - March 31, 2004, Net Income (Loss) (\$000s)

Delivery System	\$ (4,321)
Health Plan	(13,271)
Long Term Care Plan	(28,878)
Senior Select	(10,320)
	\$ (56,790)

Year-to-date figures reflect \$37 million IBNR and other accounting adjustments.

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Health Plan Issues

- The claims payment system (computer) has not functioned properly since its implementation in 2002. The system has not:
 - Paid claims accurately or timely
 - Filed accurate data with AHCCCS
 - Provided data needed to facilitate medical management
 - Provided sufficient accurate data to calculate medical claims payables

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Health Plan Solutions

- Experienced health plan management team.
- County Administration assisting with management support.
- Selection of an expert company to pay claims after 7/1/04.
- ∠ Look for easier or simpler ways to pay our vendors.
- Improve how we manage care for plan members.
- Continue to analyze and correct accounting issues surrounding our medical claims.
- Continuing SeniorSelect losses must be addressed.

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Delivery System Issues



- Issues Being Addressed:
 - New leadership in place
 - Recast budget projections for 2005
 - Prepare for JCAHO survey in fall, 2004
 - Review supply chain and procurement systems
 - Improve labor/human resources operations
 - Improve information needed to make sound strategic and operational decisions
 - Emphasis placed on revenue capture/improvement opportunities

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Conclusion

- Positive news:
 - Dedicated employees and physicians continue to provide excellent patient care
 - We expect that opportunities to improve efficiencies will yield significant delivery system savings
 - New "cash acceleration" program is showing strong results after only two months

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Next steps

- Ongoing transition teams and projects
- Ongoing regular public forums Next meeting (tentative): June 24
- Updates: <u>www.maricopa.gov/mihs2district</u>

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Board candidate information

- Candidate Finance Requirements:
 - Maricopa County Elections Department
- Where to go for information
 - www.recorder.maricopa.gov
 - Maricopa County Elections Kristi Passarelli, 506-8344

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